

# Epionce Customer Return Form



Please use this form if you need to return a purchase made on **epionce.com**.  
If you made your purchase from your Epionce Skin Care Expert in-clinic or via telephone, please contact them directly to facilitate your product return.

## Your Information

Name	Today's Date	Order Number	
Address	City	State	Zip
Telephone	Email		

## Instructions for Return

- To receive credit, returned product must have been purchased only via **epionce.com**
- Return request must be made within 60 days of the original purchase date.
- Please complete the form and email it to **returns@epionce.com**
- The Epionce returns department will issue a Return Authorization Number (RA#)
- Package product you intend to return and send to:  
Episciences, Inc. 10211 W. Emerald Street, Boise, ID 83704
- Please write RETURN and the issued RA# on the outside of the box/label. You may use the address label below for your convenience.
- Once your package is received/approved, a credit will be issued to the card used in the original transaction. It may take several business days for the credit to appear on your card.
- All returns are subject to approval by Episciences, Inc.

## Return Details

Quantity	Purchase Date	Product Name	Reason For Return	Lot # / BBE (Internal Use Only)

Please include any additional comments below:

## Questions or need assistance?

We are here to help. Please call Epionce Customer Service at (866) 374 6623.  
Episciences, Inc. 10211 W. Emerald Street Boise, Idaho 83704  
T: (866) 374 6623 | F: (866) 374 6603 | epionce.com

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**Episciences, Inc.**

Attention: RETURNS/RA # \_\_\_\_\_  
10211 W. Emerald Street  
Boise, ID 83704